FREQUENTLY ASKED QUESTIONS

Welcome to the official FAQ section for the Dis-Chem Ride for Sight 2026, ***proudly hosted by Retina South Africa (Registered NPO: 003-184).***

Here you'll find everything you need to know - from entry details and event logistics to para participation, charity team opportunities, and how your ride helps fund vital eye-health research and support for South Africans affected by retinal degenerative conditions.

If your question isn't answered here, we'd love to hear from you!
📧 Email: info@rideforsight.co.za
🌐 Website: https://retinasa.org.za
📱 Social Media: - Facebook; - Instagram; - X (Twitter)

Together, we're riding to restore the gift of sight. 💙

General Event Information

Q: When and where does the event take place?
A: Sunday, 15 February 2026, at Boksburg City Stadium, Jubilee Road, Boksburg, Gauteng.

Q: What are the race distances?
A: 116 km, 62 km, and 10 km Fun Ride.

Q: What are the entry fees?
A: **116 km:** R680 | **62 km:** R500 | **10 km:** R150
Timing Board: R140 | **CSA Day License:** R70

Q: Are there discounted entries for students and youth?
A: Yes, student and youth entries receive a 50% discount (maximum age 25 years). A valid student card must be shown at registration when collecting your race envelope.

Q: Will the race still go ahead in bad weather?
A: Yes, the event will continue regardless of poor weather conditions unless safety is compromised.

Q: Will there be medical and support vehicles?
A: Yes. Sweep vehicles and emergency medical teams will be available along the entire route. Each vehicle is staffed with a Level 1–qualified medical responder, and their average response time is approximately 4 minutes. Your safety is a top priority, and support will be close by throughout the event.

Q: I am unable to register or pay online?
A: Please contact Cape Town Cycle Tour directly at 087 820 7223 or e-mail us at info@rideforsight.co.za

Timing Boards and Licensing

Q: Is a Timing Board required to enter the event?
A: Yes. A FinishTime Timing Board is compulsory for all cyclists participating in the Dis-Chem Ride for Sight 2026. This ensures accurate race timing, rider safety monitoring, and fair results. Without a Timing Board, you will not receive a time, seeding, or prize eligibility.

Q: What if I don't own a FinishTime Timing Board?
A: The online entry system automatically detects whether you have a registered board. If not, a new FinishTime Board (R140) will be automatically added to your entry at checkout.

Q: Why is a Timing Board compulsory?
A: The Timing Board connects your unique race number to tracking and safety systems used by organisers and medical teams. It ensures smooth logistics, accurate timekeeping, and rapid response in emergencies.

Q: Is the Ride for Sight Timing Board the same as the Ride Joburg board?
A: No - the Ride for Sight event uses FinishTime Timing Boards, which are not compatible with Ride Joburg boards.

Q: Is the Ride for Sight Timing Board the same as the Cape Town Cycle Tour board?
A: Yes - the Ride for Sight event uses FinishTime Timing Boards, which is compatible with the Cape Town Cycle Tour boards.

Q: Will Timing Boards be available on race day?
A: Yes, additional boards can be purchased at the stadium on race day if needed.

Q: Do I need a cycling license?
A: Yes, all cyclists must hold a CSA Racing License, a CSA Membership License, or purchase a Day License for R50 at registration.

Registration and Race Packs

Q: When and where can I collect my race pack?
A: You can collect your race pack at any of the official registration venues:
• Thursday, 12 February – Cycle Lab Centurion
• Friday, 13 February – Cycle Lab Fourways
• Saturday, 14 February – Cycle Lab Boksburg

Q: I missed registration - can I collect on race day?
A: Yes, but only open category riders may collect on the day. CSA category riders must pre-register or arrange special permission through CSA.

Q: When will I receive my start time?
A: Start times will be sent via SMS by Cape Town Cycle Tour three days before race day once seeding has taken place.

Q: How can I get a better seeding?
A: Reseeding can be done at any one of the registration venues. A charge will be levied.

Q: Can I enter at registration?
A: Yes, you most certainly can enter at registration. A late entry fee will apply (R50)

Q: Who receives goodie bags?
A: Goodie bags are exclusive to pre-entries only and will only be available for collection on registration days.

Entry Changes and Cancellations

Q: Can I downgrade from the 116 km to the 62 km event?
A: Yes, but only at the designated registration venues. No refunds for the difference in entry fee.

Q: Can I upgrade from the 62 km to the 116 km event?
A: Yes, but only at the designated registration venues. You'll need to pay any fee difference if upgrading.

Q: Can I transfer (substitute) my entry to another rider?
A: Yes, only at registration and a R60 substitution fee will apply.

Q: Can I register on the day of the race?
A: Social Riders can register and purchase a day license on race day, but there will be no seeding. CSA racing category riders must present current licenses and be accredited by a CSA official at registration.

Q: What if I can't ride on the day?
A: Unfortunately, no refunds can be given, but you're welcome to collect your goody bag and still be part of the festivities.

Seeding and Recognition

Q: Is this event a seeding event?
A: Yes! Ride for Sight is a seeding event for both the 2027 Cape Town Cycle Tour and Ride Joburg 2026.

Q: How can I get a better seeding?
A: Reseeding can be done at any one of the registration venues. A charge of R65 will be levied.

Q: Will there be a prize-giving ceremony?
A: Yes! Join us at the main stage for prize-giving, held approximately one hour after the first riders finish.

Event Logistics

Q: Where can I find the GPX files and elevation profiles?
A: Both the GPX files and elevation profiles for all distances are available on the Ride for Sight events page on the Retina SA website.

Q: What is the emergency contact number?
A: The emergency contact number on the day is 082 550 2482. Please also download the MySOS app.

Q: Why should I download the MySOS app?
A: The MySOS app gives you quick access to emergency assistance during the Ride for Sight event. If you need help, the app sends your exact location to responders and your emergency contacts, ensuring fast support along the route. It's an extra layer of safety for you and peace of mind for your loved ones.

Q: What time should I arrive?
A: Arrive at least 60 minutes before your start time to allow for parking, check-in, and warm-up.

Q: What safety measures are in place?
A: All riders must wear helmets. Medical teams, ambulances, and the MySOS app will be active throughout the event. Emergency contact: 082 550 2482.

Q: Are water and refreshment points provided?
A: Yes, refreshment points are available approximately every 30 km with water and Coke.

Q: Are tandems and e-bikes allowed?
A: Yes, tandems and e-bikes are allowed.

Q: Where can I find the start lists?
A: Start lists are available only after seeding has taken place (once entries close) and will be available on the Ride for Sight events page on the Retina SA Website.

Q: Are open fires or braais allowed in the parking or stadium area?
A: No. Open fires are strictly prohibited within the stadium and parking areas due to high fire risk. This rule is enforced to ensure the safety of all participants, spectators, and the venue. Your cooperation helps maintain a safe environment for everyone.

Parking

Q: Is parking available?
A: Plenty free secure parking is available in the Boksburg City Stadium. Please follow the marshals' directions. We have dedicated parking for our para cyclists.

Race Village

Q: What can I expect at the Race Village?
A: The Race Village at Boksburg City Stadium is the heart of the Ride for Sight experience! Enjoy music, food

stalls, sponsor activations, the charity hospitality area, VIP hospitality area and the main stage where prize-giving and lucky draws will take place. There will also be a Skohl Beer Tent serving ice-cold beer, gin and other crisp beverages to keep riders and supporters hydrated before, during and after the race.

Q: Will there be a prize-giving ceremony?
A: Yes! Join us at the main stage for prize-giving, held approximately one hour after the first riders finish.

Q: Can family and friends join at the Race Village?
A: Absolutely! Spectators are welcome and entry is free. There will be shaded seating areas, refreshments, and entertainment throughout the morning.

Q: Will there be food and drinks available?
A: Yes, various food vendors along with a Skohl Beer Tent that will serve perfectly poured beer, gin and other alcoholic and non-alcoholic beverages to keep riders and supporters hydrated before, during and after the race.

Q: Will there be first aid or emergency services at the Race Village?
A: Yes, a dedicated medical team and emergency vehicle will be stationed near the main arena for any assistance needed.

Q: Are there restrooms and accessible facilities?
A: Yes, ample portable toilets - including accessible units for para riders - will be available around the stadium and Race Village.

Q: Can I bring my dog or pet?
A: For safety reasons, pets are not permitted within the Race Village or on the cycling routes.

Q: I would like to be a food vendor, how do I apply?
A: Complete this ***vendor registration form***, or email Retina South Africa at headoffice@retinasa.org.za.

After the Race

Q: Where can I find the results?
A: Race results will be published on the FinishTime website: www.finishtime.co.za.

Q: Will I receive a medal?
A: Yes! Every finisher receives a medal.

Q: Where can I see event photos?
A: Photos will be available on the Action Photo SA website and on the Ride for Sight event page on the Retina SA website.

Para Cyclist Participation and Inclusion

Q: How are visually impaired riders supported?
A: Visually impaired cyclists can participate on tandem bicycles with sighted pilots. Pairing assistance is available - contact Deon Engelbrecht sport@rideforsight.co.za for guidance.

Q: How can I volunteer to be a tandem pilot and give someone with vision loss the chance to ride?
A: We'd love to have you join our tandem community! Sign up using the Tandem Pilot Registration Form) or contact Deon Engelbrecht sport@rideforsight.co.za.

Charity Chain Reaction

Q: What is the Chain Reaction initiative?
A: Chain Reaction supports registered charities who wish to take part as teams. A 20% discount applies to 116 km and 62 km charity team entries.

Q: How does a charity become part of the Chain Reaction initiative?
A: The charity must complete a ***Charity Registration Form***. Please contact Melanie for more information or a manual form at teams@rideforsight.co.za

Q: How many cyclists do I need for my charity team to take part?
A: A minimum of 10 cyclists.

Q: Are there hospitality spaces available for charities on race day?
A: Yes, enquiries can be made directly with Melanie at teams@rideforsight.co.za

Merchandise and Competitions

Q: What official merchandise is available?
A: Official event merchandise includes men's and ladies' cycling jerseys, socks, reflective backpacks, supporter shirts and caps, *"Cycling to Restore Sight"* wristbands, and limited-edition metal lapel pin badges.

Q: Are there any competitions or raffles?
A: Yes! Three exciting raffles are available:
- WIN an ORBEA M30 ROAD BIKE valued at R65,000!
- WIN a magical treetop SAFARI ESCAPE at the Pezulu Tree House Lodge, valued at R16,810!
Tickets are **R50** each and available at the event and online. All donations through the two raffle competitions are matched by The Dis-chem Foundation. Draw takes place on event day: 15-02-2025.
- WIN a 7-Night ZANZIBAR escape, incl flights for two. valued at R75,000!
Tickets are **R100** each. Draw takes place on 31-01-2025.

Get Involved Beyond the Ride

Q: How does Ride for Sight support Retina South Africa?
A: All proceeds fund research, genetic testing, counselling, advocacy and para sport development for South Africans affected by retinal degenerative conditions.

Q: How can I stay connected after the event?
A: Follow Retina South Africa on Facebook and Instagram, X (Twitter) or sign up for our newsletter to hear about future events, para sport development, and fundraising updates.